

U.S. DEPARTMENT OF COMMERCE U.S. CENSUS BUREAU

FORM **ABS-1** (05/20/2021)

# **2021 ANNUAL BUSINESS SURVEY**

#### **DUE DATE:**

### Need help or have questions?

- Visit https://www.census.gov/ abshelp
- Call 1-888-824-9954, between 8 a.m. and 8 p.m., Eastern time, Monday through Friday.

# ¿Necesita ayuda?

Si usted habla español y necesita ayuda para completar su cuestionario, llame sin cargo alguno al 1-888-824-9954, entre las 8 a.m. y las 8 p.m., hora del Este, de lunes a viernes.

# WORKSHEET

DO NOT use this worksheet to respond to the survey, it is intended to assist you with gathering and preparing your data prior to reporting online.

Please view the online report for specific instructions that may apply to your EIN or firm.

Return to https://portal.census.gov when you are ready to report online.

(Please correct any errors in this mailing address.)

**YOUR RESPONSE IS REQUIRED BY LAW.** Title 13, United States Code, Sections 8(b), 131, and 182; Title 42, United States Code, Section 1861-76 (National Science Foundation Act of 1950, as amended); and Section 505 within the America COMPETES Reauthorization Act of 2010, authorize this collection. Sections 224 and 225 of Title 13 require your response. The U.S. Census Bureau is required by Section 9 of Title 13 to keep your information confidential and use your responses only to produce statistics. The Census Bureau is not permitted to publicly release your responses in a way that could identify your business, organization, or institution. Per the Federal Cybersecurity Enhancement Act of 2015, your data are protected from cybersecurity risks through screening of the systems that transmit data.

#### **COMPLETE THIS SURVEY ONLINE**

Go to: https://portal.census.gov

This survey is jointly conducted by the U.S. Census Bureau and the National Center for Science and Engineering Statistics (NCSES) within the National Science Foundation.



# **SECTION A: COMPANY INFORMATION**

The following section collects information on the operations and structure of this business. All businesses that receive this survey should answer questions in the upcoming section. The reporting unit for the survey is the U.S.-located company, including all majority-owned subsidiaries and divisions regardless of location. **Report only for domestic operations.** 

only for domestic operations.				
<b>A.1</b> (	Ceased Operations			
Has t	this business ceased operations?			
	Yes			
	No - Skip to 'A.3 Business Ownership - Foreign-Owned Entity'			
<b>A.2</b>	Date Ceased Operations			
Print	the month and year this business ceased operations.			
MN	M YYYY  O D D D D D D D D D D D D D D D D D D			
	<b>Reporting Instructions:</b> If the ceased-operations date is before January 2020, <b>skip to SECTION I: CONTACT INFORMATION</b> on page 43.			
	If the ceased-operations date is after January 1, 2020, you are still required to complete this survey covering any business activity for 2020, even though this business is not currently operating.			
<b>A.3</b> l	Business Ownership – Foreign-Owned Entity			
In 20	20, was this business a majority-owned subsidiary of a foreign company?			
	Yes			
	No			
	<b>Reporting Instructions for Foreign-Owned Companies:</b> If this business is owned by a foreign parent, the reporting unit for the survey is the U.Slocated company, including all majority-owned subsidiaries and divisions located in the domestic United States (50 states and the District of Columbia). For reporting purposes, the foreign parent and any foreign affiliates this company does not own should be treated the same as any business partner, customer, or supplier this business does not own.			
<b>A.4</b> l	Business Ownership – U.S. Entity			
Exan	20, did another U.S. company or other entity own more than 50 percent of this business? nples of other entities include estates, trusts, employee stock ownership plans (ESOPs), associations, abership clubs, and cooperatives.			
	Yes – Skip to 'A.6 Business – 10% or More Ownership'			
	No			
	Business Ownership - Government or Tribal Entity 20, was this business owned by a government or tribal entity?			
	Yes			
	No			
<b>A.6</b> l	Business – 10% or More Ownership			
	20, did at least one person own 10% or more of this business? <b>Do not count parent companies,</b> tes, trusts or other entities.			
	Yes			
	No – Select "No" <b>ONLY</b> if no person owned 10% or more of this business.			

<b>A.7</b>	A.7 Number of Owners					
In 20	20, how many people owned this business?					
• Co	not combine two or more owners to create one owner. unt spouses and partners as separate owners. unt owners who owned at least 10% of this business.					
	1 person					
	2 people					
	3 people					
	4 people					
	5 - 10 people					
	11 or more people					
	Business is owned by a parent company, estate, trust or other entit	У				
	Do not know					
<b>A.8</b>	Number of W-2 Paid Domestic Employees or Employees/Owne	rs				
throu	he pay period including March 12, 2020, how many people worked fough grants? <i>Include both full-time and part-time employees as well a ed States</i> .					
Cou	nt each person only once. If none, report zero.		N	lumber of Pe	eople	
	a. Owners who received a W-2 issued by this business for salary or wages					
	b. Employees who received a W-2 issued by this business for salary or wages					
	c. Total					
Δ9	Number of Domestic Workers Who Did Not Receive a W-2					
Not including employees or employees/owners included in the previous question, how many other people worked for this business in 2020, including those paid through grants? <i>Include both full-time and part-time workers as well as yourself, if applicable. Include only persons in the United States.</i>						
Cou	nt each person only once. If none, report zero.					
a. Individuals whose work was directed by this business who received payment in other ways (e.g., contractors, consultants, temporary workers who receive a 1099 from this business or payment from another business)						
b. Unpaid individuals who worked for this business (e.g., friends, volunteers, family members)						
Δ 10	Total Worldwide and Domestic Sales and Operating Revenue	e				
In 2020, what was the amount of this business's worldwide and domestic sales and operating revenues, including grants?						
Round to the nearest one thousand dollars. If none, report zero.						
		\$Bil.	Mil.	Thou.	Dol.	
2020	2020 sales, revenues, and grants					
<b>Reporting Instructions:</b> Report amount using U.S. Generally Accepted Accounting Principles (U.S. GAAP) as recognized by the Financial Accounting Standard Board (FASB). If this business follows International Financial Reporting Standards (IFRS), we request that you estimate any adjustments that would be required to conform to U.S. GAAP.						

A.11 Domestic Sales and Revenues							
How much of the 'A.10 Total Worldwide and Domestic Sales and Operating Revenues' in 2020 sales,							
revenues, and grants was <u>attributable to or originated from domestic operations</u> ? <i>Include sales and operating revenues to foreign customers, including foreign subsidiaries.</i>							
Round to the nearest one thousand dollars.  If none, report zero.  \$Bil.			Mil.	Thou.	Dol.		
	enues Domestic operations				0 0 0		
11671							
	<b>Reporting Instructions:</b> For example, a U.S. manufacturing corporation sells parts to customers around the world; however, because all of its operations are located inside the United States, it reports all of its sales in this question.						
A.1	2 Sources of Domestic Sales and Revenues						
Approximately what share of this business's 'A.11 Domestic Sales and Revenues' in 2020 domestic sales and revenues, including grants, came from the following?  If none, report zero.  Percent							
	a. Selling goods to customers, including other businesses				%		
					%		
	b. Selling services to customers, including other businesses						
	c. Licensing				%		
					%		
	d. Grants				70		
	e. Other (specify) →			<u>_</u> _	%		
A.1	A.13 Types of Customers  Total = 100%						
In 2020, which of the following types of customers accounted for 10% or more of this business's total sales of goods and/or services? <b>Select all that apply.</b>							
	U.S. Federal government						
	State and local government, including school districts, transportation authorities, etc.						
	Other businesses, including distributors of your product(s)						
	Other organizations (foreign governments, nonprofits, etc.)						
	Individuals						
	Business did not have any sales						
A.14 Types of Workers							
In 20	020, which of the following types of workers were used by this busine	ess? <i>Sel</i>	ect all tha	t apply.			
	Full-time paid employees (workers who received a W-2 from this but	usiness)					
	Part-time paid employees (workers who received a W-2 from this be	usiness)					
	Paid day laborers						
	Temporary staffing obtained from a temporary help service						
	Leased employees from a leasing service or a professional employe	er organ	ization				
	Contractors, subcontractors, independent contractors, or outside consultants (workers who received a 1099 or payment from another company)						
	None of the above						

A.15 Franchise Operation	
In 2020, did all or part of this business operate as a franchise?	
Yes	
□ No	
A.16 Working From Home In 2020, did this business allow any employees to work from home?	
Yes	
□ No – Skip to 'A.18 Factors Affecting Working From Home'	
A.17 Percent of Employees Working From Home	
In 2020, what percent of all employees at this business worked from home at the following from the state of t	equencies?
a. Never	0 %
b. Less than one day per week	0 %
c. One day per week	0 %
d. Two to four days per week	0 %
e. Five or more days per week	0 %
	Total = 100%
e. Five or more days per week	Total = 100%
A.18 Factors Affecting Working From Home In 2020, did any of the following factors limit the ability of this business's employees to work	Total = 100%
A.18 Factors Affecting Working From Home In 2020, did any of the following factors limit the ability of this business's employees to work Select all that apply.	Total = 100%
A.18 Factors Affecting Working From Home In 2020, did any of the following factors limit the ability of this business's employees to work Select all that apply.	Total = 100%
A.18 Factors Affecting Working From Home In 2020, did any of the following factors limit the ability of this business's employees to work Select all that apply.  Dob or parts of job cannot be performed from home Management of employees working from home too costly or complicated	Total = 100%
A.18 Factors Affecting Working From Home In 2020, did any of the following factors limit the ability of this business's employees to work Select all that apply.  Dob or parts of job cannot be performed from home Management of employees working from home too costly or complicated Security (IT or other) concerns	Total = 100%
A.18 Factors Affecting Working From Home In 2020, did any of the following factors limit the ability of this business's employees to work Select all that apply.  □ Job or parts of job cannot be performed from home □ Management of employees working from home too costly or complicated □ Security (IT or other) concerns □ Other (specify) →	Total = 100%
A.18 Factors Affecting Working From Home In 2020, did any of the following factors limit the ability of this business's employees to work Select all that apply.  □ Job or parts of job cannot be performed from home □ Management of employees working from home too costly or complicated □ Security (IT or other) concerns □ Other (specify) → □ No limiting factors  A.19 Primary Business Activity	Total = 100%
A.18 Factors Affecting Working From Home In 2020, did any of the following factors limit the ability of this business's employees to work Select all that apply.  □ Job or parts of job cannot be performed from home □ Management of employees working from home too costly or complicated □ Security (IT or other) concerns □ Other (specify) → □ No limiting factors  A.19 Primary Business Activity	Total = 100%
A.18 Factors Affecting Working From Home In 2020, did any of the following factors limit the ability of this business's employees to work Select all that apply.  □ Job or parts of job cannot be performed from home □ Management of employees working from home too costly or complicated □ Security (IT or other) concerns □ Other (specify) → □ No limiting factors  A.19 Primary Business Activity	Total = 100%
A.18 Factors Affecting Working From Home In 2020, did any of the following factors limit the ability of this business's employees to work Select all that apply.  □ Job or parts of job cannot be performed from home □ Management of employees working from home too costly or complicated □ Security (IT or other) concerns □ Other (specify) → □ No limiting factors  A.19 Primary Business Activity	Total = 100%

# **SECTION B: OWNER CHARACTERISTICS**

The following section collects information on the owners of this business. Based on the number of owners you reported, you may be asked to complete this section for up to four owners of this business. If the business had no owners, then proceed to the instructions on the bottom of page 19.

Unless otherwise indicated, the reporting period for this section is calendar year 2020.

#### **B.1 Percent Ownership**

For the person(s) owning the largest percentage(s) in this business in 2020, list each person's name and percentage owned.

- · Do not report percentages owned by parent companies, estates, trusts, or other entities.
- If more than 4 people owned this business equally, select any 4 people.
- Round percentages to whole numbers. For example, report 1/3 ownership as 33%.

Name of Owner		Percentage Owned (Estimates are acceptable.)		
Name 1:		Owner 1:		0 %
Name 2:		Owner 2:		0 %
Name 3:		Owner 3:	000	0 %
Name 4:		Owner 4:	000	0 %

If percent entered for Owner 1 is more than 0%, then answer questions for Owner 1 on pages 7, 8, and 9. If percent entered for Owner 2 is more than 0%, then answer questions for Owner 2 on pages 10, 11 and 12. If percent entered for Owner 3 is more than 0%, then answer questions for Owner 3 on pages 13, 14 and 15. If percent entered for Owner 4 is more than 0%, then answer questions for Owner 4 on pages 16, 17 and 18.

OWNER 1  If the business had no owners, then proceed to the	B.1.3 Race  What is Owner 1's race? Select all that apply.
instructions on the bottom of page 19.  B.1.1 Sex	(For this survey, Hispanic origins are not races.)  White – Print, for example, German, Irish, English, Italian, Lebanese, Egyptian, etc.   ✓
What is the sex of <i>Owner 1</i> ?   Male  Female	Black or African Am. – <i>Print, for example,</i>
Note: Please answer BOTH B.1.2 Ethnicity and B.1.3 Race questions.	☐ African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc. ⊋
B.1.2 Ethnicity Is Owner 1 of Hispanic, Latino, or Spanish origin?  No, not of Hispanic, Latino, or Spanish origin  Yes, Mexican, Mexican American, Chicano  Yes, Puerto Rican  Yes, Cuban  Yes, another Hispanic, Latino, or Spanish origin – Print, for example, Salvadoran, Dominican, Colombian, Guatemalan, Spaniard, Ecuadorian, etc.	American Indian or Alaskan Native – Print name of enrolled or principal tribe(s), for example, Navajo Nation, Blackfeet Tribe, Mayan, Aztec, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, etc.   Chinese

B.1.6 Other Military Service	B.1.10 Education Prior to Owning the Business
Do any of the following characteristics describe Owner 1's military service? <b>Select all that apply.</b>	Prior to establishing, purchasing, or acquiring this business, what was the highest degree or level of school <i>Owner 1</i> completed?
Served on active duty military service, not including training for the Reserves or National Guard	Less than high school / secondary school graduate – <b>Skip to 'B.1.12 Age'</b> on page 9
Served on active duty military service after September 11, 2001	High school / secondary school graduate – Diploma or GED – <b>Skip to 'B.1.12 Age'</b> on page 9
Served on active duty military service in 2020  Served in the National Guard or as a reservist of any branch of the U.S. Armed Forces in 2020  None of the above	Technical, trade, or vocational school – Skip to 'B.1.12 Age' on page 9  Some college, but no degree – Skip to 'B.1.12 Age' on page 9
B.1.7 Initial Acquisition Year	Associate Degree (for example, AA, AS) – <b>Skip</b> to 'B.1.12 Age' on page 9
In what year did <i>Owner 1</i> initially acquire ownership of this business?	Bachelor's Degree (for example, BA, BS)  Master's Degree (for example, MA, MEng, MEd,
Year  Don't know	MSW, MBA)  Doctorate Degree (for example, PhD, EdD)  Professional Degree, beyond a Bachelor's Degree (for example, MD, DDS, DVM, LLB, JD)
B.1.8 Primary Income Source In 2020, did this business provide <i>Owner 1's</i> primary source of personal income?  Yes  No	
B.1.9 Prior Business Ownership	
Not including this business, what is the status of the previous business <i>Owner 1</i> started most recently?	
☐ This is the owner's first business ☐ Business is still operating and <i>Owner 1</i> still owns it	
Business is no longer in operation	
Business was purchased by another company	
Business was purchased by another individual	
Other (specify) 📈	

the Prior	11 Field of Highest Degree Prior to Owning Business  to establishing, purchasing, or acquiring this ness, what was the field of the highest degree pleted for Owner 1? Select all that apply.	B.1.12 Age What was the age of Owner 1 2020?	
COIII	Biological, agricultural and environmental life	☐ Under 25	45 - 54
	sciences	□ 25 - 34 □	55 - 64
Ш	Chemistry, except biochemistry	□ 35 - 44 □	65 or over
	Computer and mathematical sciences and other technology and technical fields	B.1.13 Place of Birth	
	Earth, atmospheric and ocean sciences	Was <i>Owner 1</i> born in the Uni	ted States?
	Economics, political science, psychology, sociology and other social sciences	☐ Yes ☐ No	
	Engineering	B.1.14 U.S. Citizenship	
	Health	Is <i>Owner 1</i> a citizen of the Un	ited States?
	Physics and astronomy	☐ Yes ☐ No	
	Science and mathematics teacher education	B.1.15 Reasons for Owning	the Business
	Other science and engineering related fields, not listed above $\slash$	How important to <i>Owner 1</i> is reasons for owning this busin	each of the following less?
		Select one for each row.	Very Somewhat Not mportant Important Important
	Art and humanities fields	Wanted to be my own boss	
	Education, except science and math teacher education	Flexible hours	
	Management and administration fields	Balance work and family	
	Sales and marketing fields	Opportunity for greater income	
	Social service and related fields	Best avenue for my ideas / goods / services	
	Other non-science and non-engineering related fields, not listed above   ✓	Unable to find employment	
	notes, flot notes above p	Working for someone else didn't appeal to me	
		Always wanted to start my own business	
		An entrepreneurial friend or family member was a role model	
		Wanted to carry on the family business	
		Wanted to help and/or become more involved in my community	
		Other (specify) 屖	

OWNER 2	B.2.3 Race
If applicable, if not Skip to 'B.5 One Family Majority	What is Owner 2's race? <b>Select all that apply.</b> (For this survey, Hispanic origins are not races.)
Ownership' on page 19.	White – Print, for example, German, Irish,
B.2.1 Sex What is the sex of Owner 2?	English, Italian, Lebanese, Egyptian, etc. д
☐ Male ☐ Female	
	Black or African Am. – Print, for example, African American, Jamaican, Haitian, Nigerian,
Note: Please answer BOTH B.2.2 Ethnicity and B.2.3 Race questions.	Ethiopian, Somali, etc. 7
B.2.2 Ethnicity	
Is Owner 2 of Hispanic, Latino, or Spanish origin?	American Indian or Alaskan Native – Print name
No, not of Hispanic, Latino, or Spanish origin	of enrolled or principal tribe(s), for example, Navajo Nation, Blackfeet Tribe, Mayan, Aztec,
Yes, Mexican, Mexican American, Chicano	Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, etc. ⊋
Yes, Puerto Rican	
Yes, Cuban	☐ Chinese ☐ Vietnamese ☐ Native
Yes, another Hispanic, Latino, or Spanish origin – Print, for example, Salvadoran, Dominican, Colombian, Guatemalan, Spaniard,	nawallali
Ecuadorian, etc. 戻	
	☐ Asian Indian ☐ Japanese ☐ Chamorro ☐ Other Asian – <i>Print, for example, Pakistani,</i>
	Cambodian, Hmong, etc.
	Other Pacific Islander – Print, for example,
	☐ Tongan, Fijian, Marshallese, etc. 🙀
	B.2.4 Military Service
	Has <i>Owner 2</i> ever served in any branch of the U.S. Armed Forces, including the Coast Guard, the National Guard, or a Reserve component of any
	service branch?
	☐ Yes ☐ No – Skip to 'B.2.7 Initial Acquisition Year' on page 11
	B.2.5 Military Service Disability
	Is <i>Owner 2</i> disabled as the result of illness or injury incurred or aggravated during military service?
	Yes No

B.2.6 Other Military Service	B.2.10 Education Prior to Owning the Business		
Do any of the following characteristics describe Owner 2's military service? <b>Select all that apply.</b>	Prior to establishing, purchasing, or acquiring this business, what was the highest degree or level of school <i>Owner 2</i> completed?		
Served on active duty military service, not including training for the Reserves or National Guard	Less than high school / secondary school graduate – <b>Skip to 'B.2.12 Age'</b> on page 12		
Served on active duty military service after September 11, 2001	High school / secondary school graduate – Diploma or GED – <b>Skip to 'B.2.12 Age'</b> on page 12		
Served on active duty military service in 2020  Served in the National Guard or as a reservist of any branch of the U.S. Armed Forces in 2020	Technical, trade, or vocational school –  Skip to 'B.2.12 Age' on page 12		
None of the above	Some college, but no degree – <b>Skip to</b> 'B.2.12 Age' on page 12		
B.2.7 Initial Acquisition Year	Associate Degree (for example, AA, AS) – <b>Skip</b> to 'B.2.12 Age' on page 12		
In what year did <i>Owner 2</i> initially acquire ownership	Bachelor's Degree (for example, BA, BS)		
of this business?	Master's Degree (for example, MA, MEng, MEd, MSW, MBA)		
Dan's Image	Doctorate Degree (for example, PhD, EdD)		
□ Don't know	Professional Degree, beyond a Bachelor's Degree (for example, MD, DDS, DVM, LLB, JD)		
B.2.8 Primary Income Source			
In 2020, did this business provide <i>Owner 2's</i> primary source of personal income?			
□ Yes □ No			
B.2.9 Prior Business Ownership			
Not including this business, what is the status of the previous business <i>Owner 2</i> started most recently?			
This is the owner's first business			
Business is still operating and <i>Owner 2</i> still owns it			
☐ Business is no longer in operation			
Business was purchased by another company			
Business was purchased by another individual			
Other (specify) $ ot\!$			

the Prior	11 Field of Highest Degree Prior to Owning Business  to establishing, purchasing, or acquiring this ness, what was the field of the highest degree	<b>B.2.12 Age</b> What was the age of <i>Owner 2</i> as of December 31, 2020?
	pleted for Owner 2? <b>Select all that apply.</b>	☐ Under 25 ☐ 45 - 54
	Biological, agricultural and environmental life sciences	□ 25 - 34 □ 55 - 64
	Chemistry, except biochemistry	□ 35 - 44 □ 65 or over
	Computer and mathematical sciences and other technology and technical fields	B.2.13 Place of Birth
	Earth, atmospheric and ocean sciences	Was Owner 2 born in the United States?
	Economics, political science, psychology, sociology and other social sciences	□ Yes □ No
	Engineering	B.2.14 U.S. Citizenship
	Health	Is Owner 2 a citizen of the United States?
	Physics and astronomy	☐ Yes ☐ No
	Science and mathematics teacher education	B.2.15 Reasons for Owning the Business
	Other science and engineering related fields, not listed above $_{\not \!$	How important to <i>Owner 2</i> is each of the following reasons for owning this business?  Select one for each row.
		Very Somewhat Not Important Important Important
	Art and humanities fields	Wanted to be my own boss
	Education, except science and math teacher education	Flexible hours
	Management and administration fields	Balance work and family
	Sales and marketing fields	Opportunity for greater  income
	Social service and related fields	Best avenue for my ideas / Goods / services
	Other non-science and non-engineering related fields, not listed above	Unable to find employment
		Working for someone else didn't appeal to me
		Always wanted to start my own business
		An entrepreneurial friend or family member was a role model
		Wanted to carry on the family business
		Wanted to help and/or become more involved in my community
		Other (specify) 📈

OWNER 3	B.3.3 Race
If applicable, if not Skip to 'B.5 One Family Majority	What is Owner 3's race? <b>Select all that apply.</b> (For this survey, Hispanic origins are not races.)
Ownership' on page 19.  B.3.1 Sex	White – Print, for example, German, Irish, English, Italian, Lebanese, Egyptian, etc. ₽
What is the sex of <i>Owner 3</i> ?	English, handh, Lobanoso, Egyphan, etc. g
☐ Male ☐ Female	
Note: Please answer BOTH B.3.2 Ethnicity and B.3.3 Race questions.	Black or African Am. – Print, for example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.
B.3.2 Ethnicity	
Is Owner 3 of Hispanic, Latino, or Spanish origin?	American Indian or Alaskan Native – <i>Print name</i>
No, not of Hispanic, Latino, or Spanish origin	of enrolled or principal tribe(s), for example, Navajo Nation, Blackfeet Tribe, Mayan, Aztec,
Yes, Mexican, Mexican American, Chicano	Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, etc. ⊋
Yes, Puerto Rican	
Yes, Cuban	□ Native
Yes, another Hispanic, Latino, or Spanish origin – Print, for example, Salvadoran, Dominican,	Chinese Vietnamese Hawaiian
Colombian, Guatemalan, Spaniard, Ecuadorian, etc. <sub>✔</sub>	☐ Filipino ☐ Korean ☐ Samoan
	Asian Indian Japanese Chamorro
	Other Asian – Print, for example, Pakistani, Cambodian, Hmong, etc.
	Other Pacific Islander – <i>Print, for example,</i>
	☐ Tongan, Fijian, Marshallese, etc. 🙀
	B.3.4 Military Service
	Has <i>Owner 3</i> ever served in any branch of the U.S. Armed Forces, including the Coast Guard, the National Guard, or a Reserve component of any
	service branch?
	Yes No - Skip to 'B.3.7 Initial Acquisition Year' on page 14
	B.3.5 Military Service Disability
	Is Owner 3 disabled as the result of illness or injury incurred or aggravated during military service?
	☐ Yes ☐ No

B.3.6 Other Military Service	B.3.10 Education Prior to Owning the Business
Do any of the following characteristics describe Owner 3's military service? <b>Select all that apply.</b>	Prior to establishing, purchasing, or acquiring this business, what was the highest degree or level of school <i>Owner 3</i> completed?
Served on active duty military service, not including training for the Reserves or National Guard	Less than high school / secondary school graduate – <b>Skip to 'B.3.12 Age'</b> on page 15
Served on active duty military service after September 11, 2001	High school / secondary school graduate – Diploma or GED – <b>Skip to 'B.3.12 Age'</b> on page 15
Served on active duty military service in 2020  Served in the National Guard or as a reservist of any branch of the U.S. Armed Forces in 2020	Technical, trade, or vocational school –  Skip to 'B.3.12 Age' on page 15
None of the above	Some college, but no degree – <b>Skip to</b> 'B.3.12 Age' on page 15
B.3.7 Initial Acquisition Year	Associate Degree (for example, AA, AS) – <b>Skip to 'B.3.12 Age'</b> on page 15
In what year did <i>Owner 3</i> initially acquire ownership	Bachelor's Degree (for example, BA, BS)
of this business?  Year	Master's Degree (for example, MA, MEng, MEd, MSW, MBA)
Don't lyrous	Doctorate Degree (for example, PhD, EdD)
Don't know	Professional Degree, beyond a Bachelor's Degree (for example, MD, DDS, DVM, LLB, JD)
B.3.8 Primary Income Source	
In 2020, did this business provide <i>Owner 3's</i> primary source of personal income?	
□ Yes □ No	
B.3.9 Prior Business Ownership	
Not including this business, what is the status of the previous business <i>Owner 3</i> started most recently?	
☐ This is the owner's first business	
Business is still operating and <i>Owner 3</i> still owns it	
☐ Business is no longer in operation	
Business was purchased by another company	
Business was purchased by another individual	
Other (specify) $ ot\!$	

the Prior	11 Field of Highest Degree Prior to Owning Business to establishing, purchasing, or acquiring this ness, what was the field of the highest degree	<b>B.3.12 Age</b> What was the age of <i>Owner 3</i> 2020?	as of December 31,
	pleted for Owner 3? <b>Select all that apply.</b>	☐ Under 25 ☐	45 - 54
	Biological, agricultural and environmental life sciences	□ 25 - 34 □	55 - 64
	Chemistry, except biochemistry	□ 35 - 44 □	65 or over
	Computer and mathematical sciences and other technology and technical fields	B.3.13 Place of Birth	
	Earth, atmospheric and ocean sciences	Was <i>Owner 3</i> born in the Unit	ed States?
	Economics, political science, psychology, sociology and other social sciences	☐ Yes ☐ No	
	Engineering	B.3.14 U.S. Citizenship	
	Health	Is Owner 3 a citizen of the Uni	ited States?
	Physics and astronomy	☐ Yes ☐ No	
	Science and mathematics teacher education	B.3.15 Reasons for Owning	the Business
	Other science and engineering related fields, not listed above $\mathbf{z}$	How important to Owner 3 is reasons for owning this busing Select one for each row.	each of the following ess?
			Very Somewhat Not nportant Important Important
	Art and humanities fields	Wanted to be my own boss	
	Education, except science and math teacher education	Flexible hours	
	Management and administration fields	Balance work and family	
	Sales and marketing fields	Opportunity for greater income	
	Social service and related fields	Best avenue for my ideas / goods / services	
	Other non-science and non-engineering related fields, not listed above	Unable to find employment	
		Working for someone else didn't appeal to me	
		Always wanted to start my own business	
		An entrepreneurial friend or family member was a role model	
		Wanted to carry on the family business	
		Wanted to help and/or become more involved in my community	
		Other (specify) 📈	

OWNER 4	B.4.3 Race				
If applicable, if not Skip to 'B.5 One Family Majority	What is Owner 4's race? <b>Select all that apply.</b> (For this survey, Hispanic origins are not races.)				
Ownership' on page 19.  B.4.1 Sex	White – Print, for example, German, Irish, English, Italian, Lebanese, Egyptian, etc.				
What is the sex of <i>Owner 4</i> ?	Eligiisii, italiali, Leballese, Egyptiali, etc. 🖟				
☐ Male ☐ Female					
Note: Please answer BOTH B.4.2 Ethnicity and B.4.3 Race questions.	Black or African Am. – Print, for example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.				
B.4.2 Ethnicity					
Is Owner 4 of Hispanic, Latino, or Spanish origin?	American Indian or Alaskan Native – <i>Print name</i>				
No, not of Hispanic, Latino, or Spanish origin	of enrolled or principal tribe(s), for example, Navajo Nation, Blackfeet Tribe, Mayan, Aztec,				
Yes, Mexican, Mexican American, Chicano	Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, etc. ⊋				
Yes, Puerto Rican					
Yes, Cuban	Native				
Yes, another Hispanic, Latino, or Spanish origin – <i>Print, for example, Salvadoran, Dominican,</i>	Chinese Vietnamese Hawaiian				
Colombian, Guatemalan, Spaniard, Ecuadorian, etc. <sub>ढ़</sub>	☐ Filipino ☐ Korean ☐ Samoan				
	☐ Asian Indian ☐ Japanese ☐ Chamorro				
	Other Asian – Print, for example, Pakistani, Cambodian, Hmong, etc.				
	Other Pacific Islander – Print, for example, Tongan, Fijian, Marshallese, etc.				
	D. A. A. BALLitanus, Co.				
	<b>B.4.4 Military Service</b> Has <i>Owner 4</i> ever served in any branch of the U.S. Armed Forces, including the Coast Guard, the National Guard, or a Reserve component of any				
	service branch?				
	☐ Yes ☐ No – Skip to 'B.4.7 Initial Acquisition Year' on page 17				
	B.4.5 Military Service Disability				
	Is Owner 4 disabled as the result of illness or injury incurred or aggravated during military service?				
	☐ Yes ☐ No				

B.4.6 Other Military Service	B.4.10 Education Prior to Owning the Business
Do any of the following characteristics describe Owner 4's military service? <b>Select all that apply.</b>	Prior to establishing, purchasing, or acquiring this business, what was the highest degree or level of school <i>Owner 4</i> completed?
Served on active duty military service, not including training for the Reserves or National Guard	Less than high school / secondary school graduate – <b>Skip to 'B.4.12 Age'</b> on page 18
Served on active duty military service after September 11, 2001	High school / secondary school graduate – Diploma or GED – <b>Skip to 'B.4.12 Age'</b> on page 18
Served on active duty military service in 2020  Served in the National Guard or as a reservist of any branch of the U.S. Armed Forces in 2020	Technical, trade, or vocational school – <b>Skip to 'B.4.12 Age'</b> on page 18
None of the above	Some college, but no degree – <b>Skip to</b> 'B.4.12 Age' on page 18
B.4.7 Initial Acquisition Year	Associate Degree (for example, AA, AS) – <b>Skip to 'B.4.12 Age'</b> on page 18
In what year did <i>Owner 4</i> initially acquire ownership	Bachelor's Degree (for example, BA, BS)
of this business?  Year	Master's Degree (for example, MA, MEng, MEd, MSW, MBA)
□ Don't know	Doctorate Degree (for example, PhD, EdD)
Don't know	Professional Degree, beyond a Bachelor's Degree (for example, MD, DDS, DVM, LLB, JD)
B.4.8 Primary Income Source	
In 2020, did this business provide <i>Owner 4's</i> primary source of personal income?	
☐ Yes ☐ No	
B.4.9 Prior Business Ownership	
Not including this business, what is the status of the previous business <i>Owner 4</i> started most recently?	
This is the owner's first business	
Business is still operating and <i>Owner 4</i> still owns it	
☐ Business is no longer in operation	
Business was purchased by another company	
Business was purchased by another individual	
Other (specify) $\nearrow$	

the Prior	11 Field of Highest Degree Prior to Owning Business to establishing, purchasing, or acquiring this	<b>B.4.12 Age</b> What was the age of <i>Owner 4</i> as of December 31, 2020?				
	ness, what was the field of the highest degree pleted for <i>Owner 4</i> ? <b>Select all that apply.</b>	☐ Under 25 ☐ 45 - 54				
	Biological, agricultural and environmental life sciences	□ 25 - 34 □ 55 - 64				
	Chemistry, except biochemistry	□ 35 - 44 □ 65 or over				
	Computer and mathematical sciences and other technology and technical fields	B.4.13 Place of Birth				
	Earth, atmospheric and ocean sciences	Was Owner 4 born in the United States?				
	Economics, political science, psychology, sociology and other social sciences	□ Yes □ No				
	Engineering	B.4.14 U.S. Citizenship				
	Health	Is Owner 4 a citizen of the United States?				
	Physics and astronomy	☐ Yes ☐ No				
	Science and mathematics teacher education	B.4.15 Reasons for Owning the Business				
	Other science and engineering related fields, not listed above ∠	How important to <i>Owner 4</i> is each of the following reasons for owning this business?				
		<b>Select one for each row.</b> Very Somewhat Not Important Important Important				
	Art and humanities fields	Wanted to be my own boss				
	Education, except science and math teacher	Flexible hours				
	education  Management and administration fields					
	Management and administration fields	Balance work and family $\square$ $\square$ $\square$ $\square$				
H	Sales and marketing fields	income  Best avenue for my ideas /				
	Social service and related fields  Other non-science and non-engineering related	goods / services				
	fields, not listed above $\nearrow$	Unable to find employment $\square$ $\square$ $\square$ $\square$ $\square$				
		didn't appeal to me				
		Always wanted to start my own business				
		An entrepreneurial friend				
		Wanted to carry on the family business				
		Wanted to help and/or become more involved in my community				
		Other (specify) 📈 🗆 🗆				

B.5 One Family Majority Ownership
In 2020, did <b>two or more members of one family own the majority</b> of this business? ( <i>Family refers to spouses / unmarried partners, parents / guardians, children, siblings, or close relatives.</i> )
□ Yes
□ No
B.6 Joint Ownership
In 2020, did spouses / unmarried partners jointly own this business?
Yes
No - See instructions at the bottom of this page
B.7 Equal Operation In 2020, was this business operated equally by both spouses / unmarried partners?
Yes, equally operated by spouses / unmarried partners
No, primarily operated by <b>Owner 1</b>
No, primarily operated by <b>Owner 2</b>
If you reported "No" to 'A.4 Business Ownership – U.S. Entity' AND you reported between 1-9 total employment to 'A.8 Number of W-2 Paid Domestic Employees or Employees/Owners,' then skip to SECTION D: RESEARCH AND DEVELOPMENT FOR MICROBUSINESSES on page 28.
All others skip to SECTION E: TECHNOLOGY, OPERATIONS, AND INNOVATION on page 33.

The following section collects information on your organization and asks about research performed and/or

C.1 Organization Affiliation  Is your organization affiliated with or considered part of another for-profit, nonprofit, or higher education organization? For example, a specific hospital foundation, university research entity, etc.  Yes  If "Yes", specify  No  C.2 Total Expenses  What was the consolidated total amount of your organization's expenses for 2020 as (would be) reported on your IRS Form 990s, line 18, or IRS Form 990-FFs, line 26 total expenses and disbursements for column (a) revenue and expenses per books?  Round to the nearest one thousand dollars. If none, report zero	funded by your organization. For the purposes of this survey, your organization is defined in your Internal Revenue Service (IRS) Form 990 or IRS Form 990-PF filings. Only organization U.S. are eligible for this section. The reporting period for this section is your organizatending in 2020. Estimates are acceptable. Report all items to the best of your ability.	ations headqu	artered in
If "Yes", specify   No  C.2 Total Expenses  What was the consolidated total amount of your organization's expenses for 2020 as (would be) reported on your IRS Form 990s, line 18, or IRS Form 990-PFs, line 26 total expenses and disbursements for column (a) revenue and expenses per books?  Round to the nearest one thousand dollars. If none, report zero	Is your organization affiliated with or considered part of another for-profit, nonprofit, or h	igher educatio	on
C.2 Total Expenses  What was the consolidated total amount of your organization's expenses for 2020 as (would be) reported on your IRS Form 990s, line 18, or IRS Form 990-PFs, line 26 total expenses and disbursements for column (a) revenue and expenses per books?  Round to the nearest one thousand dollars. If none, report zero  C.3 Number of Employees  For the pay period including March 12, 2020, how many people worked for your organization?  Include:  • Full- and part-time employees.  Exclude:  • Temporary employees and consultants.  C.4 Fiscal Year End  In what month did your organization's Fiscal Year (FY) 2020 end?  MM YYYY	□ Yes		
C.2 Total Expenses  What was the consolidated total amount of your organization's expenses for 2020 as (would be) reported on your IRS Form 990s, line 18, or IRS Form 990-PFs, line 26 total expenses and disbursements for column (a) revenue and expenses per books?  Round to the nearest one thousand dollars. If none, report zero	If "Yes", specify <sub>▼</sub>		
C.2 Total Expenses  What was the consolidated total amount of your organization's expenses for 2020 as (would be) reported on your IRS Form 990s, line 18, or IRS Form 990-PFs, line 26 total expenses and disbursements for column (a) revenue and expenses per books?  Round to the nearest one thousand dollars. If none, report zero			
What was the consolidated total amount of your organization's expenses for 2020 as (would be) reported on your IRS Form 990s, line 18, or IRS Form 990-PFs, line 26 total expenses and disbursements for column (a) revenue and expenses per books?  **Round to the nearest one thousand dollars. If none, report zero	□ No		
expenses for 2020 as (would be) reported on your IRS Form 990s, line 18, or IRS Form 990-PFs, line 26 total expenses and disbursements for column (a) revenue and expenses per books?  **Round to the nearest one thousand dollars. If none, report zero	C.2 Total Expenses		
C.3 Number of Employees For the pay period including March 12, 2020, how many people worked for your organization?  Include:  • Full- and part-time employees.  Exclude:  • Temporary employees and consultants.  C.4 Fiscal Year End  In what month did your organization's Fiscal Year (FY) 2020 end?  MM  YYYY	expenses for 2020 as (would be) reported on your IRS Form 990s, line 18, or IRS Form 990-PFs, line 26 total expenses and \$Bil. Mil.	Thou.	Dol.
C.3 Number of Employees For the pay period including March 12, 2020, how many people worked for your organization?  Include:  • Full- and part-time employees.  Exclude:  • Temporary employees and consultants.  C.4 Fiscal Year End  In what month did your organization's Fiscal Year (FY) 2020 end?  MM  YYYY			0 0 0
For the pay period including March 12, 2020, how many people worked for your organization?  Include:  • Full- and part-time employees.  Number  Exclude:  • Temporary employees and consultants.  C.4 Fiscal Year End  In what month did your organization's Fiscal Year (FY) 2020 end?  MM  YYYY	nound to the hearest one thousand donars. If hone, report zero		
Include:  • Full- and part-time employees.  Exclude:  • Temporary employees and consultants.  C.4 Fiscal Year End  In what month did your organization's Fiscal Year (FY) 2020 end?  MM YYYY			
• Full- and part-time employees.  Exclude: • Temporary employees and consultants.  C.4 Fiscal Year End In what month did your organization's Fiscal Year (FY) 2020 end?  MM YYYY		tion?	
• Temporary employees and consultants		Nu	mber
In what month did your organization's Fiscal Year (FY) 2020 end?  MM YYYY		000	
MM YYYY	C.4 Fiscal Year End		
	In what month did your organization's Fiscal Year (FY) 2020 end?		

The next questions	ask about researc	h performed and/or	funded by y	our organization.
Please read the infe	ormation below be	fore continuing.		

#### By research we mean...

For the purposes of this survey, research includes research and experimental development.

Research and experimental development comprise creative and systematic work to:

- · Increase the stock of knowledge, including knowledge of humankind, culture, and society OR
- Devise new applications of available knowledge, including materials, products, devices, processes, systems, or services

#### Research activities must be...

- Novel: projects that advance current knowledge or create new knowledge
- Creative: projects focused on original concepts and hypotheses
- Uncertain: project outcomes are unable to be completely determined at the outset
- Systematic: projects are planned and budgeted
- Transferable/Reproducible: project methodology and results are transferable/reproducible to other situations and locations

#### May meet the criteria for research

- Laboratory or animal studies
- Clinical trials
- Prototype development
- Outcomes research
- Development/measurement of new methods to deliver/measure social service outcomes
- Policy research
- Humanities research
- Research traineeships
- Other experimental studies

#### Most likely do not meet the criteria for research

- Internal program monitoring or evaluation
- Public service grants or outreach programs
- · Education or training programs
- Quality control testing
- Market research
- Management studies/efficiency surveys
- Literary, artistic, or historical projects, such as films, music, or books and other publications
- Feasibility studies, unless included as part of an overall research project

# **C.5 Research Performed by Your Organization**

Did your organization perform research in FY 2020?

#### Include:

 Research performed by your organization's employees or contract employees. (Contract employees are individuals contracted to work on projects otherwise fully performed by your organization's staff.)

 Research performed outside your organization by subcontractors or subawardees.  (Report in C.6 Research Performed by Others.)
Yes
No
ou would like to add additional detail or clarification to your response, please comment in the ce provided below.



C.6 Research Performed by Others
Did your organization fund research performed by others outside your organization in FY 2020?
<ul> <li>Include:</li> <li>All grants, contracts, subcontracts, and subawards awarded by your organization to external recipients to perform research</li> </ul>
Exclude: • Research performed by contract employees
□ Yes
□ No
If you would like to add additional detail or clarification to your response, please comment in the space provided below.
If you reported "No" for 'C.5 Research Performed by Your Organization' AND "No" for 'C.6 Research Performed by Others,' skip to 'C.16 Burden Estimate' on page 27.
If you reported "No" for 'C.5 Research Performed by Your Organization' AND "Yes" for 'C.6 Research Performed by Others,' skip to 'C.15 Funding for Research Performed by Other Organizations' on page 27
All others continue to 'C.7 Funding for Research Performed by This Organization.'
C.7 Funding for Research Performed by This Organization
In FY 2020, how much was spent on research performed within your organization?  Round to the nearest one thousand dollars. If none, report zero.
<ul> <li>Include:</li> <li>Direct costs, such as salaries and wages, travel, equipment, supplies, consulting, and other expenditures directly supporting your organization's research projects</li> <li>Indirect costs associated with research expenditures, such as general and administrative salaries and wages, fringe benefits, facility costs, depreciation, etc. These should be calculated using your organization's applicable fringe, overhead, and General and Administrative (G&amp;A) or Facilities and Administrative (F&amp;A) rates</li> </ul>
<ul> <li>Exclude:</li> <li>Capital expenditures (i.e., costs for construction or renovation of facilities)</li> <li>Payments/funds in excess of the actual cost of the research work performed (e.g., fees)</li> <li>Payments made by your organization to subcontractors or subawardees performing research outside your</li> </ul>
organization \$Bil. Mil. Thou. Dol.
Total
If you would like to add additional detail or clarification to your response, please comment in the space provided below.



	earch Funding Sources ch of the 'C.7 Funding for Research Performed by This Org	anizatio	<b>nn'</b> came	fror	m each c	of the		
ollowing	g sources?  to the nearest one thousand dollars. If none, report zero.		our ourre			,		
a.	Federal government: Any agency of the United States government. Include subcontract or subaward funds	\$Bil.	Mil.		Thou.		Dol.	
	your organization received for research activities on federal projects					0	0	0
b.	State and local government: Any state, county, municipality, or other local government entity in the United States					0	0	0
C.	Businesses: Domestic or foreign for-profit organizations.  Report funds from a company's nonprofit foundation in  Row d					0	0	0
d.	Foundations: Domestic or foreign nonprofit grant-making organizations					0	0	0
e.	Universities: Domestic or foreign degree-granting institutions					0	0	0
f.	<b>All other nonprofits:</b> Domestic or foreign public charities and other nonprofit organizations not reported in <b>Row d or e</b>					0	0	0
g.	<b>Internal funds:</b> Your organization's own funds from your endowment, general donations, or other unrestricted sources					0	0	0
h.	Individual donors: Gifts designated by the donors for research					0	0	0
i.	<b>Other, specify:</b> $\nearrow$ All other sources not reported above					0	0	0
	Total					0	0	0

	<b>Conservation:</b> e.g., Agricultural sciences, Animal sciences, Applied horticulture, Fishing and fisheries science, Food	\$Bil.	Mil.	Thou.	Dol.
	science and technology, Forestry, Natural resources and conservation, Plant sciences, or Soil sciences				0 0 0
b.	<b>Biological, Biomedical, and Health Sciences:</b> e.g., Biochemistry, biophysics, molecular biology; Biotechnology;				
	Botany; Cell biology; Epidemiology; Genetics; Medicine; Neuroscience; Public health; Veterinary medicine; or Zoology		000	000	000
c.	<b>Engineering:</b> e.g., Aerospace, aeronautical, and astronautical engineering; Bioengineering and biomedical engineering; Chemical engineering; Civil engineering; Electrical, electronic, and communications engineering; Industrial and		ı		
	manufacturing engineering; Mechanical engineering; or Metallurgical and materials engineering				0 0 0
d.	Geosciences, Atmospheric Sciences, and Ocean				
	Sciences: e.g., Atmospheric sciences and meteorology, Geological and earth sciences, or Ocean and marine sciences				0 0 0
e.	Mathematics, Statistics, and Computer and Information Sciences: e.g., Computer sciences, Information sciences,				
	Information technology, Mathematics, or Statistics				0 0 0
f.	Physical Sciences: e.g., Astronomy and astrophysics, Chemistry, Materials science, or Physics		000		000
g.	<b>Psychology and Social Sciences:</b> e.g., Anthropology; Archaeology; City, urban, community, and regional planning;				
	Criminology; Economics; Geography; Linguistics; Political science and government; Psychology; Public policy analysis; or Sociology, demography, and population studies			000	000
h.	Humanities: e.g., English language and literature, letters;				
	Foreign languages and literature; History; or Philosophy and religious studies				0 0 0
i.	Other Fields: e.g., Business management and business administration, Communication and communications				
	technologies, Education, Law, Library science, Social work, or Visual and performing arts				0 0 0
	Total				0 0 0
	10441				

How	much of th		ance Inding for I			ned by Th	is Organ	izati	<b>on'</b> w	vas for bas	ic research	,	
			ne thousan			e, report a	zero.						
		ederal				nfederal				(3) .	Total		
	asic resea	arch: Expe	rimental or		cal work u	ndertaken				new knov	vledge of		
	se in view.	•	tions of phe	nomena	and obse	rvable tact	s, without	any	parti	cuiar appii	cation or		
\$Bil.	Mil.	Thou.	Dol.	\$Bil.	Mil.	Thou.	Dol.		\$Bil.	Mil.	Thou.	Do	ol.
			0 0 0				0 0 0					0 0	0 0
			riginal inves ecific, pract				to acquire	e new	/ kno	wledge. It	is directed		
\$Bil.	Mil.	Thou.	Dol.	\$Bil.	Mil.	Thou.	Dol.		\$Bil.	Mil.	Thou.	Do	ol.
			0 0 0				0 0 0					0 0	0 0
рі	ractical exp	perience ar	ppment: Sysnd producing exist Dol.	g addition	onal knowl	edge, whic		ted to					ol.
			0 0 0				0 0 0					0 0	0 0
Tota	Federa	I Governn	1) should ed nent.' Total rformed by	for colu	ımn (3) sho	ould equal							
\$Bil.	Mil.	Thou.	Dol.	\$Bil.	Mil.	Thou.	Dol.		\$Bil.	Mil.	Thou.	Do	ol.
			0 0 0				0 0 0					0 0	0 0
	u would l e provide		d additiona	I detail	or clarific	cation to	your res	pons	e, pl	ease com	ment in th	ne	
					Exa	mples							
A re		ic research studying th	e properties	A rese	Applied archer is con	research	search on	A re			levelopmen		s
	uman blood cts coagulat	d to determi tion.	ne what		new chicker coagulation.	•	ne affects			newly devel or young ch	oped chicker ildren.	n pox	
		studying th	e properties heat and		archer is inv						ing with stat		

	=xampioo	
Basic research	Applied research	Experimental development
A researcher is studying the properties of human blood to determine what affects coagulation.	A researcher is conducting research on how a new chicken pox vaccine affects blood coagulation.	A researcher is conducting clinical trials to test a newly developed chicken pox vaccine for young children.
A researcher is studying the properties of molecules under various heat and cold conditions.	A researcher is investigating the properties of particular substances under various heat and cold conditions with the objective of finding longer lasting components for highway pavement.	A researcher is working with state transportation officials to conduct tests of a newly developed highway pavement under various types of heat and cold conditions.
A researcher is investigating the effect of different types of manipulatives on the way first graders learn mathematical strategy by changing manipulatives and then measuring what students have learned through standardized instruments.	A researcher is studying the implementation of a specific math curriculum to determine what teachers need to know to implement the curriculum successfully.	A researcher is developing and testing software and support tools, based on fieldwork, to improve mathematics cognition for student special education.

C.11 Research Employees for Nonprofit Organizations	
Of the <b>'C.3 Number of Employees'</b> reported, how many worked on <u>research activities</u> in <b>Include:</b>	FY 2020?
Only your organization's paid employees.	
Exclude:  • Contract employees. (Report in 'C.13 Research Contract Employees for Nonprofit C	Organizations.')
	Number
a. Researchers (including scientists, engineers, and their managers):  Professionals engaged in the conception or creation of new knowledge	000000
b. Research technicians and other support personnel: Staff who work under the supervision of researchers to conduct research activities	000000
c. Other support personnel (clerical and other): Staff who provide direct support services for the research project	
Total	000000
C.12 Research Full-time Equivalents for Nonprofit Organizations	
How many full-time equivalents (FTEs) worked on research activities in FY 2020?	
FTE research personnel are calculated as the total working (paid) hours spent working on resespecific reference period (usually a calendar year) divided by the number of hours representing schedule within the same period. Include only your organization's paid employees. For example, three people working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 40 hours in a week on research activities and a full-time schedule working 20, 30, and 3	ng a full-time ble, if you have edule is 40
	Number of FTEs
<ul> <li>Researchers (including scientists, engineers, and their managers):</li> <li>Professionals engaged in the conception or creation of new knowledge</li> </ul>	00.00
b. Research technicians and other support personnel: Staff who work under the supervision of researchers to conduct research activities	00.00
c. Other support personnel (clerical and other): Staff who provide direct support services for the research project	00.00
Total	[
C.13 Research Contract Employees for Nonprofit Organizations	
<ul> <li>Did any contract employees work on your <u>research activities</u> in FY 2020?</li> <li>Contract employees are individuals contracted to work on projects otherwise fully peorganization staff.</li> </ul>	erformed by your
Yes	
□ No	Employees
b. If "Yes", how many contract employees worked on your research activities during FY 2020?	0000

C.14 Research Volunteers for Nonprofit Organizations					
a. Did any volunteers work on your research activities in FY 2020	)?				
Volunteers are unpaid workers contributing appreciable and esse your organization. Their research skills should be comparable to funded by other sources to conduct research at your organization	those of	your emp	loyees. Ind	ividuals	
Yes					
□ No					
b. If "Yes", how many volunteers worked on your research activity	ies durir	ng FY 2020	)?		
If you reported "No" for 'C.6 Research Performed by Others,' skip to	'C.16 B	urden Es	timate.'		
C.15 Funding for Research Performed by Other Organizations					
In FY 2020, how much funding did your organization provide to others to	perform	research a	activities?		
<ul> <li>Include:</li> <li>All grants, contracts, subcontracts, and subawards awarded by your of perform research.</li> <li>For multi-year awards, include only the amount paid to the external rescalate:</li> </ul>	, i			ents to	
Research performed by contract employees.					
a. Research grants or contracts: Include grants and	\$Bil.	Mil.	Thou.	Dol.	
contracts awarded by your organization to external recipients to perform independent research				0 0	0
b. <b>Subcontracts and subawards:</b> Include subcontracts and subawards awarded by your organization to external recipients to support your research activities				00	0
Total				00	0
If you would like to add additional detail or clarification to your respace provided below.	sponse,	please c	omment ir	the	
C.16 Burden Estimate  What was the total amount of staff time it took your organization to comp Include:	lete this	section?			
<ul> <li>The time spent reading the instructions, working on the questions, ar</li> <li>The time spent by all employees in collecting and providing this information.</li> <li>Hours Minutes</li> <li>Line</li> </ul>		ing inform	nation.		

# SECTION D: RESEARCH AND DEVELOPMENT FOR MICROBUSINESSES

The following section collects information on research and development activity from businesses with W-2 employment between 1 and 9.

#### What is Research and Development (R&D)?

Research and development (R&D) comprise creative and systematic work undertaken in order to increase the stock of knowledge and to devise new applications of available knowledge.

The term R&D does NOT include expenditures for:

- Costs for routine product testing, quality control, and technical services unless they are an integral part of an R&D project
- Market research
- Efficiency surveys or management studies
- Literary, artistic, or historical projects, such as films, music, or books and other publications
- Prospecting or exploration for natural resources

#### **R&D** activity in software INCLUDES:

- Software development or improvement activities that expand scientific or technological knowledge
- Construction of new theories and algorithms in the field of computer science

#### **R&D** activity in software EXCLUDES:

- Software development that does not depend on a scientific or technological advance, such as
  - supporting or adapting existing systems
  - adding functionality to existing application programs, and
  - routine debugging of existing systems and software
- Creation of new software based on known methods and applications
- Conversion or translation of existing software and software languages
- Adaptation of a product to a specific client, unless knowledge that significantly improved the base program
  was added in that process

#### Reporting unit

The reporting unit is this business, including all subsidiaries and divisions. Include subsidiary companies where there is more than 50 percent ownership.

#### Reporting period

Report data for the calendar year 2020, if possible, or for this business's fiscal year ending between April 2020 and March 2021.

#### Estimates are acceptable.

Report all items to the best of your ability.



D 1 D0	D. Antivities		
	<b>D Activities</b> 2020, did this business do any of the following R&D activities? Include activities that:		
• This	s business performed ers paid this business to do s business paid others to do		
	one for each row.	.,	
a.	Conducted activities aimed at acquiring new knowledge or understanding	Yes	No
-	without specific immediate commercial applications or uses		
b.	Conducted activities aimed at acquiring new knowledge for solving a specific problem or meeting a specific commercial objective		
c.	Conducted systematic work, drawing on research and practical experience and resulting in additional knowledge, which is directed to producing new products or processes or to improving existing products or processes		
d.	Developed and tested goods, services, or processes that were derived from scientific research or technical findings		
e.	Developed software that advanced scientific or technological knowledge		
f.	Produced findings that could be published in academic journals or presented		
	at scientific conferences	Ш	
g.	Applied scientific or technical knowledge in a way that has never been done before		
h.	Created new scientific or technical solutions that can be generalized to other situations		
i.	Conducted work to discover previously unknown technological facts, structures, or relationships		
j.	Conducted work to extend the understanding of scientific facts, relationships, or principles in ways that could be useful to others		
If "No" on page	is selected for a. – j., <b>skip to SECTION E: TECHNOLOGY, OPERATIONS, AND INNOV</b> 33.	/ATIO	N
D.2 R&	D Costs		
R&D A	as the total cost (both direct and indirect) in 2020 for all the R&D activities reported as "Yestivities' question? Your best estimate is acceptable.  dollar amount in thousands. If none, report zero.	es" in t	he <b>'D.1</b>
-	the following costs:		
<ul><li>Sal</li></ul>	aries, wages, fringe benefits	41.00	
futi	nt, machinery, and equipment, except that which was capitalized because it had an alterna are use	tive	
	erials, supplies, software it, utilities		
• Cor	sultants, contractors		
	preciation expense from plant, machinery, and equipment that was capitalized because it h prnative future use	au an	
<ul><li>Cos par</li><li>Ma</li></ul>	include: ts for routine product testing, quality control, and technical services unless they are an int t of an R&D project ket research	egral	
<ul><li>Lite</li></ul>	ciency surveys or management studies rary, artistic, or books and other publications specting or exploration for natural resources		
	\$Mil. The	ou.	Dol.
	sts for 'R&D Activities' reported in the 'D.1 R&D Activities' in for 2020		0 0 0
If <b>'D.2 I</b>	R&D Costs' are less than \$50,000, skip to SECTION E: TECHNOLOGY, OPERATIONS,	AND	



**INNOVATION** on page 33.

D.3 Foreign R&D Costs			
During 2020, what amount, if any, of the <b>'D.2 R&amp;D Costs'</b>	\$Mil.	Thou.	Dol.
was performed outside the U.S. by this business or others?  Round to the nearest thousand dollars.			0 0 0
D.4 Domestic R&D Costs			
Calculate this business's domestic R&D costs by subtracting the amount entered for R&D costs outside the U.S. (question 'D.3 Foreign R&D Costs') from all R&D costs (question 'D.2 R&D Costs'). This value will be used in	\$Mil.	Thou.	Dol.
other questions in this survey. <b>Round to the nearest thousand dollars.</b>	φίνιιι.	Thou.	0 0 0
This business's domestic R&D cost in 2020			
If 'D.4 Domestic R&D Costs' equals \$0, skip to 'D.9 R&D Employees' on pag	je 32.		
D.5 Types of R&D Costs			
During 2020, how much of the <b>'D.4 Domestic R&amp;D Costs'</b> in domestic R&D cost following types of costs? <b>Round to the nearest thousand dollars.</b>	ts was for	each of the	e
	\$Mil.	Thou.	Dol.
a. Salaries, wages, and fringe benefits			0 0 0
b. Expensed machinery and equipment (not capitalized)			000
c. Materials and supplies			0 0 0
d. Payments to others for R&D, including purchased R&D services			000
e. Depreciation on R&D property and equipment			000
f. All other costs (for example, consultants, contractors, travel, rent)			0 0 0
Total = 'D.4 Domestic R&D Costs'			0 0 0
D.6 Domestic R&D Performance Costs  Calculate this business's domestic R&D performance costs by subtracting the payr (item d. in question 'D.5 Types of R&D Costs') from domestic R&D costs (quest Costs'). Use this value in the next question. Round to the nearest thousand do	ion <b>'D.4</b> [		
	\$Mil.	Thou.	Dol.
This business's domestic R&D performance costs in 2020			0 0 0
If 'D.6 Domestic R&D Performance Costs' equals \$0, skip to 'D.9 R&D Emp	loyees' or	n page 32.	

During 2	ding Sources for R&D Activities 020, of the 'D.6 Domestic R&D Performance Costs' in total domestic h was paid for by the following sources? Round to the nearest thous			st,
now mu	cri was paid for by the following sources: <b>nound to the hearest thous</b>	\$Mil.	Thou.	Dol.
a.	This U.S. business			0 0 0
b.	Your foreign owner (if this business is foreign-owned)		000	000
C.	Venture capital and angel financing	000	000	000
d.	Other businesses located within the United States			000
e.	Other businesses located outside the United States			0 0 0
f.	Universities or colleges located within the United States		000	0 0 0
g.	Nonprofit organizations located within the United States		000	000
h.	U.S. Federal government (including R&D grants)			0 0 0
	Which agency provided the largest share? Select one from the list be	elow.		
	Department of Defense			
	National Science Foundation			
	Department of Health and Human Services, including the National	Institutes	of Health	
	Department of Energy			
	□ NASA			
	Other agencies			
i.	U.S., State, or local government (not including state universities)			0 0 0
j.	All other organizations outside the United States	000		000
	Total = 'D.6 Domestic R&D Performance Costs'			0 0 0
	O Categories			
	020, of the <b>'D.6 Domestic R&amp;D Performance Costs'</b> in domestic R&D the following with types of R&D? <b>Round to the nearest thousand doll</b>		nce cost, ho	w much
a.	Basic research – activities aimed at acquiring new knowledge or understanding without specific immediate commercial applications or uses	\$Mil.	Thou.	Dol. 0 0 0
b.	Applied research – activities aimed at solving a specific problem or meeting a specific commercial objective	000	000	000
C.	<b>Development</b> – systematic work, drawing on research and practical experience and resulting in additional knowledge,			
	which is directed to producing new products or processes or to improving existing products or processes.		000	0 0 0
	Total = 'D.6 Domestic R&D Performance Costs'			0 0 0

D.9 Domestic R&D Employees	
For the pay period including March 12, 2020, how many employees from this business's domestic ope were <b>R&amp;D employees</b> and how many were <b>all other employees</b> ? Include owners who received a W <b>If none, report zero.</b>	
<b>R&amp;D employees include</b> all employees who work on R&D or who provide direct support to R&D, sucresearchers, R&D managers, technicians, clerical staff, and others assigned to R&D groups. <b>Exclude</b> e who provide only indirect support to R&D, such as corporate personnel, security guards, and cafeteria	mployees
Previously you reported this business's total number of employees in 'A.8 Number of W-2 Paid Employees or Employee/Owners' on page 3. Reponses below should not exceed the number of employees reported in A.8.	Employees
a. How many of those employees and owner/employees were R&D employees?	
b. Of the R&D employees, how many were female?	
c. Of the R&D employees, how many were male?	. [
If you reported "0" for item a. in question 'D.9 Domestic R&D Employees,' skip to 'D.13 Tax Cre Research Activities'.	dit for
D.10 Domestic R&D Employees' Occupations	
Of the 'D.9.a. R&D Employees,' how many were?  If none, report zero.	Employees
a. Researchers (including R&D scientists, engineers, and their managers)	
b. R&D technicians and equivalent staff	
c. R&D support staff (clerical and other)	
d. Total R&D employees (Total from 'D.9.a. Domestic R&D Employees')	
e. Of the researchers reported in line <b>D.10.a.</b> , how many had PhDs?	. [
D.11 Domestic R&D Employees Full-Time Equivalent	
What was the full-time equivalent of the <b>'D.9.a. Domestic R&amp;D Employees,'</b> R&D employees? For full-time Domestic R&D employees, use the number of employees for the FTEs. For other	
full-time employees not working solely on R&D or part-time employees working on R&D, use the share of full-time workweek they work on R&D. <b>Report partial FTEs in decimals.</b> For example, report 1/2 FTE as .5.	Number of FTEs
Total FTEs	
D.12 Domestic Researchers Full-Time Equivalent	
What was the full-time equivalent of the 'D.10.a. Domestic R&D Employee Occupations' researchers? Report partial FTEs in decimals. For example, report 1/2 FTE as .5.	Number of FTEs
Total FTEs	0.00
D.13 Tax Credit for Research Activities	
Did this business file for the tax credit for increasing research activities (IRS Form 6765) in 2020?	
□ Yes	
□ No	
Note: Additional questions about R&D changes due to the coronavirus pandemic will be ask SECTION H: RESEARCH AND DEVELOPMENT AND THE CORONAVIRUS PANDEMIC.	ed in

SECTION E: TECHNOLOGY,	OPERATIONS, AND INNOVATION

busines	owing section collects information on business technologs innovation of new or improved goods, services, or bus iness's previous goods, services, or processes.				
E.1 Dig	ital Share of Business Activity				
	did this business use a digital format for any of the follo	owing types of	of information	1?	
Select		Collected primarily in digital format	Collected, but not digitally	Did not collect	Don't know
a.	Personnel	🗆			
b.	Financial	🗆			
c.	Customer feedback	🗆			
d.	Marketing	🗆			
e.	Supply chain	🗆			
f.	Production	🗆			
g.	Other (specify) 🗸	🗆			
In 2020 purchas	aud Service Purchases  did this business use cloud services for any of the followes with embedded cloud features (e.g., Microsoft Office, one for each row.		ions? Do not In use, but not cloud-based	include softwa	are Don't know
In 2020, purchas	did this business use cloud services for any of the followers with embedded cloud features (e.g., Microsoft Office,	Adobe).  In use, primarily cloud-based	In use, but not		Don't
In 2020, purchas <b>Select</b> a.	did this business use cloud services for any of the followers with embedded cloud features (e.g., Microsoft Office, one for each row.	Adobe).  In use, primarily cloud-based	In use, but not		Don't
In 2020, purchas Select	did this business use cloud services for any of the followers with embedded cloud features (e.g., Microsoft Office, one for each row.  Security or firewall	Adobe).  In use, primarily cloud-based	In use, but not		Don't
In 2020, purchas <b>Select</b> a. b.	did this business use cloud services for any of the followers with embedded cloud features (e.g., Microsoft Office, one for each row.  Security or firewall	Adobe).  In use, primarily cloud-based	In use, but not		Don't
In 2020, purchas <b>Select</b> a. b. c.	did this business use cloud services for any of the followers with embedded cloud features (e.g., Microsoft Office, one for each row.  Security or firewall.  Servers  Data storage and management (e.g., Amazon Web Services, IBM Bluemix, Microsoft Azure)	Adobe).  In use, primarily cloud-based	In use, but not		Don't
In 2020, purchas <b>Select</b> a. b. c.	did this business use cloud services for any of the followes with embedded cloud features (e.g., Microsoft Office, one for each row.  Security or firewall.  Servers  Data storage and management (e.g., Amazon Web Services, IBM Bluemix, Microsoft Azure)  Collaboration and file synchronization (e.g., Dropbox, OneDrive, Google Drive)	Adobe).  In use, primarily cloud-based	In use, but not		Don't
In 2020, purchas Select  a. b. c. d.	did this business use cloud services for any of the followes with embedded cloud features (e.g., Microsoft Office, one for each row.  Security or firewall.  Servers  Data storage and management (e.g., Amazon Web Services, IBM Bluemix, Microsoft Azure)  Collaboration and file synchronization (e.g., Dropbox, OneDrive, Google Drive).  Data analysis  Billing and account management.	Adobe).  In use, primarily cloud-based	In use, but not		Don't

GT C	one for each row.	In use	In testing, but not in use	Not in use nor testing	Don knov
a.	Augmented reality				
b.	Automated guided vehicles (AGV) or AGV systems				
c.	Machine learning				
d.	Machine vision				
e.	Natural language processing				
f.	Radio-frequency identification (RFID) system				
g.	Robotics				
h.	Touchscreens/kiosks for customer interface (e.g., self-checkout, self-check-in, touchscreen ordering).				
i.	Voice recognition software			Ш	
j. <b>Acti</b> 20, nis b	Additive manufacturing (3D printing), including prototyping	es conduct	any of the fo	and suppliers.	
j. <b>Acti</b> 20, nis b	Additive manufacturing (3D printing), including prototyping	es conduct dependent	any of the fo	and suppliers.	
j.  Acti 20, nis k cct cc	Additive manufacturing (3D printing), including prototyping	es conduct dependent	any of the for contractors a	Yes	
j.  Acti 20, nis b ct c	Additive manufacturing (3D printing), including prototyping	es conduct dependent	any of the for contractors a	Yes	
j.  Acti 220, nis k ct c  a. b. c.	Additive manufacturing (3D printing), including prototyping	es conduct dependent	any of the for contractors a	Yes	
j.  Acti 20, nis k ct c  a. b. c. d.	Additive manufacturing (3D printing), including prototyping	es conduct dependent nary busine	ess activities).	Yes	
j.  Acti 20, nis k ct c  a. b. c. d.	Additive manufacturing (3D printing), including prototyping	es conduct dependent nary busing ystematic and to devi	ess activities).  work ise new	Yes	es N
j.  Acti 20, nis k ct c  a. b. c. d. e.	Additive manufacturing (3D printing), including prototyping	es conduct dependent nary busing ystematic and to devi	ess activities).  work ise new	Yes	

E.5 Activities Conducted by Foreign Companies		
In 2020, did <u>any companies</u> located <u>outside the United States</u> conduct any of the following active this business? <i>Companies located outside the United States may be unaffiliated or affiliated, su foreign affiliate or a foreign parent.</i>	vities for uch as a	
Select one for each row.	Yes	No
a. Core production (cost of goods and services in your primary business activities)	🗆	
b. Distribution and logistics (include transportation costs)	🗆	
c. Marketing, sales/after sales services	🗆	
d. Administrative or management functions	🗆	
e. Research and development (R&D includes creative and systematic work undertaken in order to increase the stock of knowledge and to devise new applications of available knowledge)	🗆	
f. Engineering and other technical services (includes testing and design other than R&D)		
g. Information and Communication Technology (ICT) services		
h. All other operating expenses		
E.6 New or Improved Goods		
During the three years 2018 to 2020, did this business introduce to the market any new or imprediffered significantly from this business's previous goods? This includes the addition of new further improvements to existing functions or user utility. Functions include quality, technical specifical durability, economic efficiency during use, affordability, convenience, usability, and user friends includes attributes such as affordability and financial convenience.  Goods: usually a tangible object, such as a smartphone, furniture, or packaged software, but a digital goods, such as downloadable software, music and film. Exclude the simple resale of new changes of a solely aesthetic nature.	nctions or tions, reliat liness. User Iso include:	oility, r utility s
☐ Yes		
□ No		
E.7 New or Improved Services		
During the three years 2018 to 2020, did this business introduce to the market any new or impressed that differed significantly from this business's previous services? This includes the addition of a improvements to existing functions or user utility. Functions include quality, technical specifical durability, economic efficiency during use, affordability, convenience, usability, and user friends includes attributes such as affordability and financial convenience.	new functio tions, relial	ns or pility,
<u>Services</u> : intangible activities, such as retailing, insurance, educational courses, air travel, consincludes digital services. <i>Exclude the simple resale of new services</i> .	sulting, etc.	; also
□ Yes		
□ No		

SECTION F: FINANCING  CORONAVIRUS PANDEMIC  When answering the following questions, please factor in the coronavirus pandemic and how it affected this business.
F.1 Effect of Coronavirus Pandemic on Business Sales
How would you assess the overall effect of the coronavirus pandemic on this business's sales in 2020?
☐ Increased significantly
☐ Increased somewhat
Had little to no change
Decreased somewhat
Decreased significantly
F.2 Sources of Financial Assistance During Coronavirus Pandemic
Include:
□ Yes
No - Skip to 'F.6 Level of Operations During Coronavirus Pandemic' on page 37
F.3 Government Financial Assistance Requested During Coronavirus Pandemic
What was the total dollar amount of government-sponsored
coronavirus pandemic financial assistance (from the previous question – 'F.2 Sources of Financial Assistance During \$Bil. Mil. Thou. Dol.
Coronavirus Pandemic') that this business requested? Round to the nearest one thousand dollars. If none, report zero
If response is "\$0", skip to 'F.6 Level of Operations During Coronavirus Pandemic' on page 37.
F.4 Government Financial Assistance Received During Coronavirus Pandemic
What was the total dollar amount of government-sponsored coronavirus pandemic financial assistance that this business \$Bil. Mil. Thou. Dol.
received? Round to the nearest one thousand dollars.  If none, report zero
If response is "\$0", skip to 'F.6 Level of Operations During Coronavirus Pandemic' on page 37.



F.5 Government Financial Assistance Forgiveness
What share of the government-sponsored coronavirus pandemic financial assistance received was forgiven or does not need to be paid back?
None
□ 1 − 25%
26 – 50%
□ 51 − 75%
☐ 76 − 100%
□ Don't know
F.6 Level of Operations During Coronavirus Pandemic Will this business be able to maintain operations into the next year (2022)?
Yes, at or above the current level of operations
Yes, at or below the current level of operations
□ No
□ Don't know
F.7 Financial Health of the Business In 2021, how concerned are you about the financial health of this business?
Not that concerned
Somewhat concerned
☐ Very concerned
F.8 Outstanding Debt for the Business  What is the total amount of this business's current outstanding debt?  Round to the nearest one thousand dollars. If none, report zero.
\$Bil. Mil. Thou. Dol.
☐ Don't know
Don't know

SMA	ALL BUSINESS CREDIT
the '	en answering the following questions, please respond based on this business's credit-seeking activity for 12 months ending December 31, 2020. Exclude loans that were forgiven as part of a government conse to the coronavirus pandemic.
	New Credit Applications
	the 12 months ending December 31, 2020, did this business submit an application for new credit , a credit card, loan, line of credit, trade financing, etc.)?
	Yes
	No - Skip to SECTION G: MANAGEMENT PRACTICES on page 39
	Don't know - Skip to SECTION G: MANAGEMENT PRACTICES on page 39
F.10	New Credit Sources
	the 12 months ending December 31, 2020, from what lenders did this business apply for new credit?
	Bank (financial institution that accepts deposits and extends credit, either in person or online)
	Credit union (nonprofit financial institution that provides banking services, including loans, to its members)
	Fintech/online lender (type of finance company that operates exclusively online and/or by phone to issue loans or lines of credit, usually with no collateral requirements. Includes payment companies that offer loans and cash advances to merchants.)
	Finance company (company that provides loans or leases but, unlike a bank, does not accept deposits or offer banking services. Examples include mortgage companies, equipment dealers, and auto finance companies.)
	Community Development Financial Institution (CDFI) (financial institution certified by the U.S. Department of the Treasury that provides credit, financial services, and technical assistance to underserved people or places)
	Other, specify 📈
F.11	New Credit Received
	the 12 months ending December 31, 2020, how much of the total amount of credit requested did this ness receive?
	None
	Some
	All
	Don't know
F.12	2 Business Financing Uses
For	the 12 months ending December 31, 2020, for what purpose did this business seek financing?
Sele	ect all that apply.
	Meet operating expenses
	Expand business, pursue new opportunity, or acquire business assets
	Replace capital assets or make repairs
	Refinance or pay down debt
	Other, specify 📈



SECTION G: MANAGEMENT PRACTICES
The following section collects information on management practices and employee training.
G.1 Managing Production Problems or Service Issues
In 2020, what best describes what happened at this business when a production problem or service issue arose? For example, finding a quality defect in a product or piece of equipment breaking down.
☐ We fixed it but did not take further action.
We fixed it and took action to make sure that it did not happen again.
We fixed it and took action to make sure that it did not happen again, and had a continuous improvement process to anticipate problems like these in advance.
□ No action was taken.
No production problem or service issue arose.
G.2 Number of Key Performance Indicators
In 2020, how many key performance indicators were monitored at this business?  Key performance indicators are formal, quantifiable measures of performance or quality at this business.
☐ 1-2 key performance indicators
3-9 key performance indicators
☐ 10 or more key performance indicators
No key performance indicators – Skip to 'G.4 Frequency of
Customer Satisfaction Monitoring on page 40
Customer Satisfaction Monitoring' on page 40  G.3 Frequency of Key Performance Indicators
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?
G.3 Frequency of Key Performance Indicators
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly  Quarterly
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly  Quarterly  Monthly
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly  Quarterly  Monthly  Weekly
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly  Quarterly  Monthly  Weekly  Daily
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly  Quarterly  Monthly  Weekly  Daily  Hourly or more frequently
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly  Quarterly  Monthly  Weekly  Daily  Hourly or more frequently
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly  Quarterly  Monthly  Weekly  Daily  Hourly or more frequently
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly  Quarterly  Monthly  Weekly  Daily  Hourly or more frequently
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly  Quarterly  Monthly  Weekly  Daily  Hourly or more frequently
G.3 Frequency of Key Performance Indicators  During 2020, how frequently were the key performance indicators reviewed at this business?  Select all that apply.  Yearly  Quarterly  Monthly  Weekly  Daily  Hourly or more frequently

G.4 Frequency of Customer Satisfaction Monitoring
How often does this business monitor customer satisfaction through analysis of complaints, customer satisfaction surveys, focus groups, or other methods?
Select all that apply.
☐ Yearly
Quarterly
☐ Monthly
Weekly
☐ Daily
Hourly or more frequently
□ Never
G.5 Business Targets
In 2020, what best describes the timeframe of business, service, or production targets at this business? Examples of business, service, or production targets include number of customers, production, quality, efficiency, sales, waste, and on-time delivery.
Main focus was on short-term (less than one year) targets
Main focus was on long-term (more than one year) targets
Combination of short-term and long-term targets
□ No targets - Skip to 'G.7 Employee Promotion'
G.6 Level of Effort to Reach Business Targets
In 2020, how much effort did it take to achieve business, service, or production targets at this business as compared to previous years' effort?
☐ Minimal effort
Less than normal effort
□ Normal effort
☐ More than normal effort
Extraordinary effort
G.7 Employee Promotion
In 2020, what was the primary way employees were promoted at this business?
Promotions were based solely on performance and ability.
Promotions were based partly on performance and ability and partly on other factors (e.g., tenure or family connections).
Promotions were based mainly on factors other than performance and ability (e.g., tenure or family connections).
Employees are not promoted.
□ Not applicable



G.8 Under-Performing Employee In 2020, was an under-performing employee reassigned or dismissed?	
Yes, within 6 months of identifying under-performing employee	
Yes, after 6 months of identifying under-performing employee	
Under-performing employees were not reassigned or dismissed	
No under-performing employees identified	
Not applicable	
G.9 Employee Training Expenditures	¢Pil Mil Theu Del
In 2020, how much did this business spend on formal training programs? Round to the nearest one thousand dollars.  If none, report zero	\$Bil. Mil. Thou. Dol.
G.10 Employee Training Participation	Percent
In 2020, what percent of employees received any formal training?  If none, report zero	%
If response is "0%", skip to SECTION H: RESEARCH AND DEVELOPM PANDEMIC on page 42.	MENT AND THE CORONAVIRUS
G.11 Hours of Employee Training	
In 2020, what was the average number of formal training hours each em	ployee received? Hours
Average number of hours	
G.12 Area of Employee Training In 2020, which of the following areas did employees cover during their for Select all that apply.	ormal training?
Occupational Safety and Health Administration (OSHA) or other safe	fety training
Other mandated or required government training (federal, state, or	local)
Improving teamwork or problem-solving skills	
Training in sales and customer service	
Training to use computers or new equipment	
Training on the same use of equipment and tools	
Other, specify 📈	

# SECTION H: RESEARCH AND DEVELOPMENT AND THE CORONAVIRUS PANDEMIC

starte	coronavirus pandemic resulted in major economic changes, as businesses reacted to a general ed in the United States in mid-March 2020. When answering the following questions, please conavirus pandemic affected this business's research and development (R&D) activities.		
H.1	R&D Changes Due to the Coronavirus Pandemic		
	20, did the following statements apply to this business's research and development b) in response to the coronavirus pandemic? <i>Select one for each row.</i>	Yes	No
	a. New R&D projects were started		
	b. Existing R&D projects were canceled		
	c. Existing R&D projects were disrupted or delayed		
	Check here if business did not have R&D and skip to SECTION I: CONTACT INFORMATION	<b>ON</b> on pa	ige 43.
	Impact of Coronavirus Pandemic on R&D Expenditures		
In 20	20, did this business modify its in-house R&D expenditures in response to the coronavirus pa	ndemic?	
	Yes, increased in-house R&D expenditures		
	Yes, decreased in-house R&D expenditures		
	No change in in-house R&D expenditures due to the coronavirus pandemic		
	Don't know		
H.3	R&D Performance Due to Coronavirus Pandemic		
the c	20, did this business perform in-house R&D on coronavirus pandemic related R&D projects in oronavirus pandemic? For example, R&D to create self-sterilizing work surfaces; R&D to deve ID-19 diagnostic test; R&D to adapt LEDs to UV for light-weight air purification system, etc.		∍ to
	Yes		
	No		
H.4	Impact of Coronavirus Pandemic on R&D Full-Time Equivalent Personnel		
	20, were there any changes to the number of full-time equivalent (FTEs) R&D personnel emplacted in response to the coronavirus pandemic by this business?	oyed or	
	Yes, increase in FTEs		
	Yes, decrease in FTEs		
	No change in R&D personnel due to the coronavirus pandemic		
	Don't know		
	Outsourcing R&D Expenditures Due to the Coronavirus Pandemic		
In 20	20, did this business modify its outsourced R&D expenditures in response to the coronavirus	pandemi	c?
	Yes, increased outsourced R&D expenditures		
Ш	Yes, decreased outsourced R&D expenditures		
	No change in payments made to other organizations for R&D due to the coronavirus panden	nic	
	Don't know		

ntact Name	Title		
ea code Phone number	Ext.		
nail address			
dditional Remarks: Please use this sp	ace for any explanation	s that may be esse	ntial in understanding you
ported data.			

#### **Definitions**

#### Domestic (or U.S.-located):

Refers to a location in any of the U.S. 50 states and the District of Columbia.

#### Foreign parent (of a U.S.-located business):

The first entity outside the United States in an affiliate's ownership chain that has a direct or indirect investment interest of more than 50 percent of the affiliate's voting securities.

#### **Intellectual property:**

Includes patents, processes, and trade secrets; books and music; trademarks; recorded performances and events, such as radio and television programs and motion pictures; broadcast and recorded live performances and events and their content; general use computer software; franchise fees; and other (for example, digital media).

# Research and Development (R&D):

Research and development (R&D) comprise creative and systematic work undertaken in order to increase the stock of knowledge and to devise new applications of available knowledge.

The term R&D does NOT include expenditures for:

- Costs for routine product testing, quality control, and technical services unless they are an integral part of an R&D project
- Market research
- Efficiency surveys or management studies
- Literary, artistic, or historical projects, such as films, music, or books and other publications
- Prospecting or exploration for natural resources

#### **R&D** activity in software INCLUDES:

- Software development or improvement activities that expand scientific or technological knowledge
- Construction of new theories and algorithms in the field of computer science

#### **R&D** activity in software EXCLUDES:

- Software development that does not depend on a scientific or technological advance, such as
  - supporting or adapting existing systems
  - adding functionality to existing application programs
  - routine debugging of existing systems and software
- Creation of new software based on known methods and applications
- Conversion or translation of existing software and software languages
- Adaptation of a product to a specific client, unless knowledge that significantly improved the base program was added in that process

