

TABLE 103-2

Cloud service purchases share for companies with 1–9 employees, by IT function: 2017

(Percent)

IT functions	Companies (number)	None	Up to 50%	More than 50%	All	Don't know	Information not collected by the business
All IT functions	3,500,973	25.3	9.8	7.3	5.6	16.1	35.8
Security or firewall	3,500,973	24.4	9.5	6.8	9.8	18.5	31.0
Servers	3,500,973	27.4	7.6	5.8	7.5	16.6	35.2
Data storage and management (e.g., Amazon Web Services, IBM Bluemix, Microsoft Azure)	3,500,973	26.5	9.0	6.9	6.7	15.1	35.9
Collaboration and file synchronization (e.g., Dropbox, OneDrive, Google Drive)	3,500,973	25.2	12.2	6.7	6.2	15.0	34.8
Data analysis	3,500,973	29.8	5.4	4.2	3.9	14.8	41.9
Billing and account management	3,500,973	25.7	10.2	9.4	11.2	13.2	30.4
Customer relationship management	3,500,973	28.9	7.6	6.1	5.6	13.4	38.5

IT = information technology.

Note(s):

Detail may not add to total because of rounding. Statistics are representative of companies located in the United States.

Source(s):

National Center for Science and Engineering Statistics and U.S. Census Bureau, Annual Business Survey, 2017.