

TABLE 103-3

**Cloud service purchases share for companies with 10 or more employees, by IT function: 2017**

(Percent)

<b>IT functions</b>	<b>Companies (number)</b>	<b>None</b>	<b>Up to 50%</b>	<b>More than 50%</b>	<b>All</b>	<b>Don't know</b>	<b>Information not collected by the business</b>
All IT functions	1,102,633	21.2	17.1	12.2	7.4	21.3	20.8
Security or firewall	1,102,633	20.8	15.3	11.5	12.9	22.7	16.7
Servers	1,102,633	24.9	13.9	10.8	10.5	20.8	19.0
Data storage and management (e.g., Amazon Web Services, IBM Bluemix, Microsoft Azure)	1,102,633	23.5	14.5	11.4	8.8	20.1	21.6
Collaboration and file synchronization (e.g., Dropbox, OneDrive, Google Drive)	1,102,633	22.2	18.1	10.2	7.2	20.4	22.0
Data analysis	1,102,633	27.9	10.6	8.2	5.6	21.1	26.7
Billing and account management	1,102,633	25.4	13.4	13.6	12.6	17.1	17.8
Customer relationship management	1,102,633	27.6	12.0	9.8	6.6	19.3	24.7

IT = information technology.

**Note(s):**

Detail may not add to total because of rounding. Statistics are representative of companies located in the United States.

**Source(s):**

National Center for Science and Engineering Statistics and U.S. Census Bureau, Annual Business Survey, 2017.