

TABLE 104-1

Use of business technologies, by type: 2017

(Percent)

Technology	Companies (number)	No use	Testing but not using in production or service	In use for less than 5% of production or service	In use for between 5% and 25% of production or service	In use for more than 25% of production or service	Don't know
Augmented reality	4,603,606	80.0	0.3	0.3	0.2	0.2	19.0
Automated guided vehicles (AGVs) or AGV systems	4,603,606	81.8	0.2	0.2	0.2	0.3	17.4
Automated storage and retrieval systems	4,603,606	76.4	0.3	0.8	0.9	2.5	19.0
Machine learning	4,603,606	79.3	0.5	0.8	0.7	0.8	17.8
Machine vision software	4,603,606	80.6	0.3	0.5	0.4	0.6	17.6
Natural language processing	4,603,606	81.1	0.3	0.4	0.3	0.4	17.5
Radio-frequency identification (RFID) inventory system	4,603,606	81.8	0.3	0.3	0.2	0.3	17.1
Robotics	4,603,606	82.1	0.2	0.4	0.3	0.4	16.6
Touchscreens/ kiosks for customer interface (e.g., self-checkout, self-check-in, touchscreen ordering)	4,603,606	77.8	0.7	1.3	1.2	2.3	16.6
Voice recognition software	4,603,606	80.8	0.6	1.0	0.6	0.5	16.6

Note(s):

Detail may not add to total because of rounding. Statistics are representative of companies located in the United States.

Source(s):

National Center for Science and Engineering Statistics and U.S. Census Bureau, Annual Business Survey, 2017.