TABLE 104-3

Use of business technologies, by type, for companies with 10 or more employees: 2017

(Percent)

Technology	Companies (number)	No use	Testing but not using in production or service	In use for less than 5% of production or service	In use for between 5% and 25% of production or service	In use for more than 25% of production or service	Don't know
Augmented reality	1,102,633	79.0	0.3	0.4	0.2	0.2	19.8
Automated guided vehicles (AGVs) or AGV systems	1,102,633	81.4	0.2	0.3	0.2	0.3	17.5
Automated storage and retrieval systems	1,102,633	74.2	0.4	1.1	1.3	3.3	19.7
Machine learning	1,102,633	77.4	0.6	1.2	1.1	1.3	18.4
Machine vision software	1,102,633	79.1	0.4	0.7	0.7	0.9	18.2
Natural language processing	1,102,633	80.6	0.3	0.5	0.3	0.4	18.0
Radio-frequency identification (RFID) inventory system	1,102,633	80.6	0.4	0.6	0.4	0.7	17.3
Robotics	1,102,633	81.1	0.3	0.7	0.7	0.7	16.5
Touchscreens/ kiosks for customer interface (e.g., self-checkout, self-check-in, touchscreen ordering)	1,102,633	73.6	1.1	2.2	2.1	4.6	16.3
Voice recognition software	1,102,633	80.6	0.6	1.1	0.6	0.5	16.6

Note(s):

Detail may not add to total because of rounding. Statistics are representative of companies located in the United States.

Source(s):

National Center for Science and Engineering Statistics and U.S. Census Bureau, Annual Business Survey, 2017.