

TABLE 37

**Companies with new or improved business processes, by type and size of company: 2017–19**

(Number and percent)

Employment size	All companies	Any business process innovation	Innovating methods for producing goods or providing services	Innovating logistics, delivery, or distribution methods	Innovating marketing methods	Innovating information and communication systems	Innovating administration and management activities	Innovating product and business process development activities
All companies	4,857,473	21.7	6.5	5.9	10.6	11.0	10.1	8.2
Micro companies								
1–4	2,701,088	18.6	5.4	5.0	8.8	8.7	7.7	6.8
5–9	946,725	23.5	7.1	6.3	12.4	12.3	11.2	8.7
Small companies								
10–19	590,193	26.2	7.9	7.6	13.3	14.1	13.4	10.1
20–49	401,365	27.6	8.3	7.8	13.2	15.0	15.3	11.2
Medium companies								
50–99	118,677	29.1	9.7	8.5	12.4	15.9	16.4	11.4
100–249	64,454	27.5	9.0	8.1	11.9	16.5	16.2	11.7
Large companies								
250–499	19,208	31.6	13.1	8.7	12.1	17.6	16.3	12.8
500–999	8,130	29.0	11.6	8.6	13.6	20.3	17.7	13.5
1,000–4,999	6,023	33.4	13.4 r	11.9 r	14.1 r	22.0	18.7 r	16.8 r
5,000–9,999	775	39.2	17.4	16.5	19.1	28.4	22.3	21.2
10,000–24,999	496	46.2	24.2	22.0	25.8	34.9	28.0	26.4
25,000 or more	335	40.9	23.9	24.5	28.7	32.8	26.9	27.5

r = relative standard error &gt; 50%.

**Note(s):**

Detail may not add to total because of rounding or unavailable NAICS detail for select records beyond the 4-digit industry classification. Industry classification is based on dominant establishment payroll. Statistics are representative of companies located in the United States.

**Source(s):**

National Center for Science and Engineering Statistics and Census Bureau, 2020 Annual Business Survey: Data Year 2019.