

TABLE 37-1

**Cloud service purchases share for all companies, by IT function: 2020**

(Number and percent)

IT function	Companies (number)	In use, primarily cloud-based	In use, but not cloud-based	Not in use	Don't know	Did not answer
Security or firewall	4,865,616	25.6	24.2	30.9	19.2	0.2
Servers	4,865,616	21.2	20.9	39.2	18.4	0.3
Data storage and management (examples: Amazon Web Services, IBM Bluemix, Microsoft Azure)	4,865,616	23.1	12.7	44.6	19.3	0.2
Collaboration and file synchronization (examples: Dropbox, OneDrive, Google Drive)	4,865,616	32.0	9.5	40.0	18.2	0.2
Data analysis	4,865,616	13.9	14.1	50.2	21.5	0.3
Billing and account management	4,865,616	23.1	30.0	31.0	15.7	0.3
Customer relationship management	4,865,616	15.9	16.9	47.5	19.5	0.3
Other	4,865,616	2.8	2.5	47.0	46.6	1.1

IT = information technology.

**Note(s):**

Detail across columns have been adjusted to add to total. Statistics are representative of companies located in the United States.

**Source(s):**

National Center for Science and Engineering Statistics and Census Bureau, 2021 Annual Business Survey: Data Year 2020.