

TABLE 37-2

Cloud service purchases share, by IT function, for companies with 1–9 employees: 2020

(Number and percent)

IT function	Companies (number)	In use, primarily cloud-based	In use, but not cloud-based	Not in use	Don't know	Did not answer
Security or firewall	3,673,038	23.0	22.5	35.3	19.0	0.2
Servers	3,673,038	18.9	17.7	44.7	18.5	0.3
Data storage and management (examples: Amazon Web Services, IBM Bluemix, Microsoft Azure)	3,673,038	20.6	11.1	49.4	18.7	0.3
Collaboration and file synchronization (examples: Dropbox, OneDrive, Google Drive)	3,673,038	29.8	8.6	43.7	17.6	0.3
Data analysis	3,673,038	11.9	12.0	55.3	20.5	0.3
Billing and account management	3,673,038	21.3	28.0	35.0	15.5	0.3
Customer relationship management	3,673,038	14.2	14.8	52.0	18.7	0.3
Other	3,673,038	2.5	2.2	51.1	43.0	1.1

IT = information technology.

Note(s):

Detail across columns have been adjusted to add to total. Statistics are representative of companies located in the United States.

Source(s):

National Center for Science and Engineering Statistics and Census Bureau, 2021 Annual Business Survey: Data Year 2020.